

The background consists of a white page with horizontal dotted lines. Overlaid on this are several semi-transparent, blue-tinted rectangular shapes with a fine dot pattern, arranged in a layered, overlapping fashion.

Managing Conflicts in International Cooperation

30 June – 2 July 2010

Creativity, Cultural Fluency and Credibility

Advanced workshop for those working in International
Cooperation (IC) organisations, their accompanying partners,
and IC consultants.

Managing Conflicts in International Cooperation

Intended audience

- Those working in International Cooperation and their accompanying partners who are preparing to depart overseas, are working abroad, or have returned to Switzerland
- Those working at headquarters
- Consultants in International Cooperation

Objectives

Participants will:

- Deepen awareness of mutual interactions between culture and conflict
- Cultivate understanding of their personal and cultural tendencies in conflict
- Discover a range of cultural approaches to addressing conflict
- Examine cultural dimensions of specific dispute resolution and negotiation processes
- Explore theories and tools to help address conflicts in multicultural settings in creative and culturally appropriate ways
- Learn imaginative and innovative tools for transforming cultural disputes
- Understand sources of credibility across cultures and how these influence power and conflict dynamics
- Reflected on past conflict experiences in the field of international cooperation including how tools from the workshop might have changed the course of conflicts

Contents

- Definitions of key terms including culture, conflict, intercultural conflict and cultural fluency
- Dynamics of culture and conflict
- Understanding and navigating cultural differences leading potentially to conflict in organisations of international cooperation
- Nature and dynamics of creativity
- Conflict style explorations
- Implications for organisations of international cooperation, at headquarters and in the fields
- Practical tools for assessing and managing a range of conflicts

Methods	Theoretical inputs, personal and group work, case studies and lived situations
Facilitation	Dr. Michelle LeBaron, Professor of Law and Director, UBC Program on Dispute Resolution. Dr. LeBaron is also a writer and a consultant in intercultural conflict management Véronique Schoeffel, Intercultural communication, <i>cinfo</i>
Accommodation	If necessary, <i>cinfo</i> will book a hotel room for you in Bienne.
Dates	30 June – 2 July 2010
Place of the workshop	<i>cinfo</i> , rue Centrale 121, Bienne
Costs	For participants working with an organisation of the <i>cinfo</i> foundation, and who are entitled to the «mandat de prestations / Leistungspaket», <i>cinfo</i> will cover all expenses (training fee, transport, accomodation). For participants working at headquarters, with an organisation of the <i>cinfo</i> foundation, <i>cinfo</i> will cover the training fees, but transport, supper and accommodation are at participants' charge. For participants working with another organisation, the cost of the workshop is CHF 750.–. In case of cancellation within two weeks before the workshop, 50% of costs remain at participant's charge (even for those who are entitled to the «mandat de prestations / Leistungspaket»).
Language	English
Registration	Please register online on www.cinfo.ch (→ workshops) and submit your registration form at least three weeks before the workshop. You will receive a confirmation.
Further information	<i>cinfo</i> , Phone: 032 365 80 02, E-mail: training@cinfo.ch

14.–15.1. 15.–16.3. 12.–13.7. 29.–30.9. 8.–9.11.	Sécurité personnelle et stress sur le terrain Persönliche Sicherheit und Stress im Einsatz
19.1. (English) 28.4. (Deutsch) 1.6. (English) 14.9. (English) 12.11. (Deutsch)	Tropenaufenthalt und Gesundheit
28.5. 8.10.	Living and working in contexts impacted by HIV/AIDS
30.6.–2.7.	Managing Conflicts in International Cooperation
30.–31.8.	The Art of Intercultural Collaboration
20.–22.10.	Multicultural Teambuilding in International Cooperation
2.–3.9.	Recruiting across cultures
22.–23.3. & 15.4. 11.–12. & 25.10.	Bilan de compétences
8.–10.2. 25.–27.8.	Kompetenzenbilanz und Laufbahn- orientierung
8.–9.9.	Applying to UN Organisations

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Rue Centrale 121 | Case postale
CH-2500 Bienne 7
Tél. +41 32 365 80 02
Fax +41 32 365 80 59
info@cinfo.ch | www.cinfo.ch